

# WINDOW MAINTENANCE SERVICES LTD



## COMPANY PROFILE & CLIENTS

# Our Company

Window Maintenance Services Ltd is based in Epping Essex UK, being established in 1996 to satisfy the growing demand for double glazing repairs, commercial, domestic, suppliers and installers of specialist glass projects at various locations in Essex, Hertfordshire, London and South East UK.

Today the company carries out thousands of repairs for numerous clients including housing associations, councils, managing agents, estate agents, commercial buildings, N.H.B.C, government agencies, professional football clubs and many others.

**Directors: Hunter Westgarth & Christopher Reynolds**  
**Both have been involved in the Glazing Industry jointly for 76 years.**

## Principles

- 1** Our continuous success is due to class design and start to finish service plus all our services are backed by our comprehensive guarantee.
- 2** Our care for the client at every stage of a project, from initial survey through to planning permissions and building regulations, manufacture, base-laying and of course final installation.
- 3** Our pride themselves on the quality of both Window Installers and Service Engineers, that carry out their wide range of projects, from simple domestic installations to large commercial projects.

## A Few Of Our Clients





# Commercial Services



## Specialising in:

- REPLACEMENT GLASS
- CURTAIN WALLING REPAIRS
- PIVOT WINDOW REPAIRS
- TILT & TURN WINDOW REPAIRS
- CASEMENT WINDOW REPAIRS
- COMMERCIAL DOOR REPAIRS
- SLIDING / REVOLVING DOOR REPAIRS
- COMMERCIAL LOCK MECHANISM REPAIRS / REMOVAL
- ATRIUM ROOF REFURBISHMENTS
- SPECIALIST GLASS FILMING
- STEEL SECURITY DOORS & ROLLER SHUTTERS
- SAFETY INSPECTIONS

## Accreditations:



14479



Registered Company  
20898



14130950



14123162



Awaiting Approval

All operators hold CSCS Cards | Pasma Cards | IPAF Cards and more

# ◆ Replacement Glass

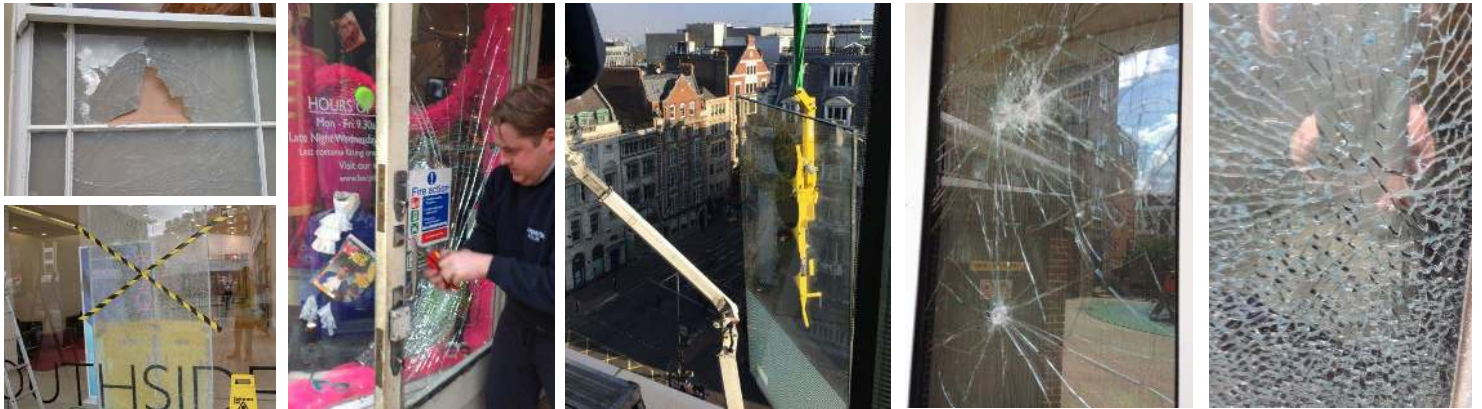
Glass today is an integral part of building design as evident when one drives through towns and cities.

Glass not only allows light into buildings, but can be a great insulator used in a decorative manner, with the use of various colours, shades and shapes. But like any building material glass can get damaged.

WMS can replace glass in any location, whether it be a shop front at ground level or in a high rise building.

WMS can replace the following glass:

- **Structural Glazing**
- **Solar Control Glass**
- **Fire Resistance Glass**
- **Decorative Glass**
- **Toughened Glass**
- **Laminated Glass**
- **Coated Glass**
- **Mirrored Glass**
- **Annealed Glass**

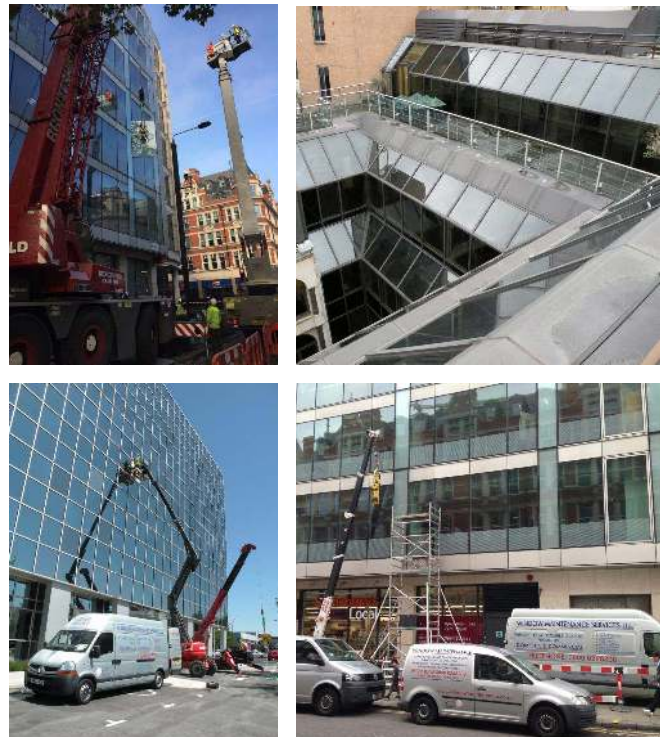


# ◆ Curtain Walling Repairs

Curtain walling is usually used in high rise buildings or where large areas of glass are required.

Curtain walling consists of uprights and cross over sections which stand independently from the building, but are tied in usually to floors and concrete uprights. Glass and panels are then glazed into these, being held in pressure plates and finishes off with capping. These are sealed with a series of gaskets normally between the pressure plate, and on the rebate of main frame.

Typical problems with curtain walling are with double glazed units misting up, or the glass breaking. Panels can fade or discolour. Gaskets can perish or shrink and cause leaks. Pressure cover caps can get damaged. All these problems can be solved by WMS.





# ❖ Pivot Window Repairs

These windows pivot either vertically or horizontally, and are usually manufactured from aluminium or steel.

Most common problem is pivots fail or go out of line, this can cause the window not to close correctly, causing drafts, locking mechanisms not to work, or water penetration.

These problems can be solved by either replacing failed parts or adjusting and servicing existing.



# ❖ Tilt & Turn Window Repairs

Tilt and turn windows are a window which tilt in for ventilation, and turn in for cleaning. These can be manufactured from upvc or aluminium, in most commercial buildings, the latter is more common.

On the turn mode there should be some form of restrictor or lock, so that only authorised persons can open the window inwards. These mechanisms are complicated to work and often do not function correctly due to many causes - lack of servicing, sashes dropping, misuse, mechanical parts failing and many others.

There are many different makes of tilt and turn gearing including **Maco, Roto, Schüco, Sobinco, GU, Ferco, Siegenia Aubi** and many others. All of which WMS are familiar with and regularly service and repair for clients.

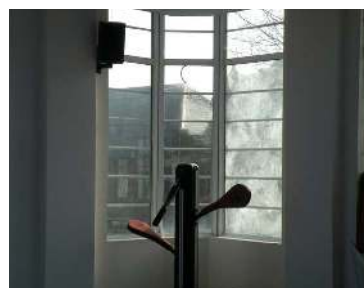


# ❖ Casement Window Repairs

These types of windows are similar to ones used in most homes which open out in a conventional manner, either hinged with Butt hinges or friction stays.

These are manufactured in a variety of materials including wood, upvc, aluminium, and in many buildings in cities steel, often referred to as Crittall Windows.

As with all windows these often need servicing or repairing, including replacing glass, new hinges, handles, locks etc. All of which WMS carry out on a regular basis.



# ❖ Commercial Door Repairs

Most commercial buildings whether it be an office block or shop entrance, are fitted with a commercial door opening in or sliding. The majority of these are manufactured from aluminium. Some are single and some double glazed. Most doors of this type are fitted with concealed closures in the top of the door. These often fail and need replacing or adjusting.

Glass doors are often fitted with what are known as patch fitting, which fit directly to the glass. These can all be replaced or repaired depending on what the problem is.

We can carry out full glass replacement for these types of doors should the glass crack or break.





# ❖ Sliding/Revolving Door Repairs



Cracked Revolving Door Glass



Replacement Revolving Door Glass

## ❖ Commercial Lock Mechanism Repairs/Renewal

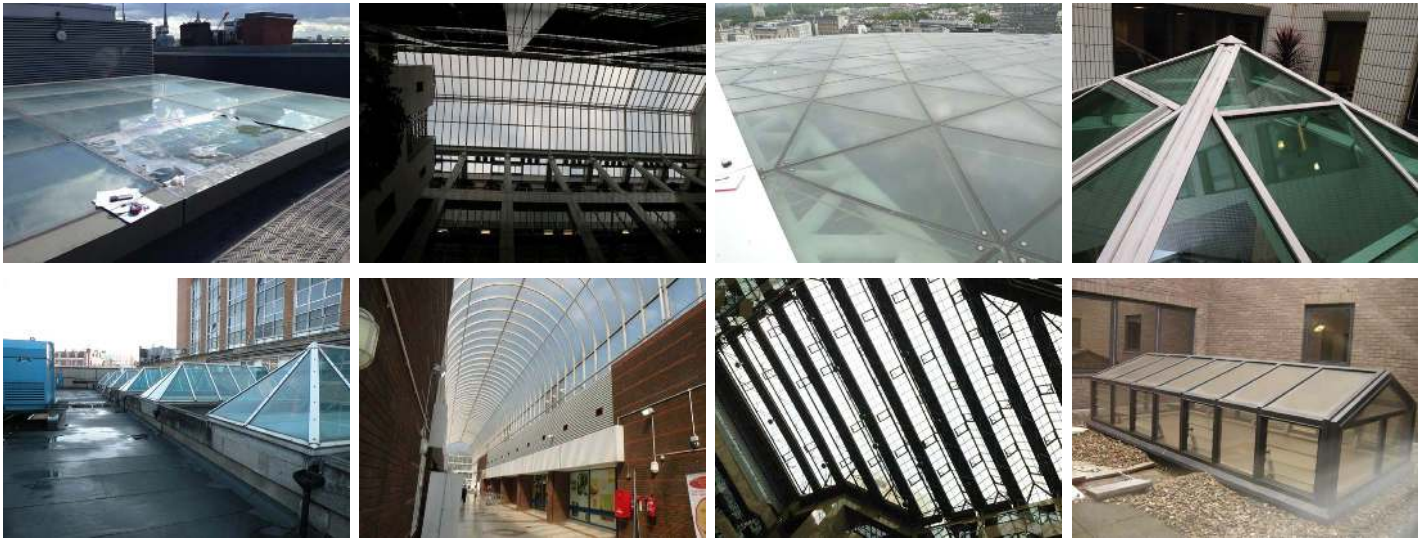
There are so many commercial locking mechanisms out there but WMS can repair or replace all of them. A few examples: **Schüco, Sobinco, Roto, Siegenia Aubi, Maco, Fuhr, Adams Rite**



# ◆ Atrium Roof Refurbishments

These are normally situated above hallways or large open areas to gain natural light to the area below. Due to the fact they are, in most cases, exposed to the weather (being hot, cold, rain, snow etc) deterioration often occurs whether it being perished rubber seals, misted glass units, or leaks. All these items we can replace or repair.

We offer a full professional cleaning service carried out by our Cleaning Partners 'Advance Cleaning'.



# ◆ Specialist Glass Filming

By putting a layer of film on glass WMS can transform your glass in many ways.

## **Heat Reduction Film**

Solar control window film is a cost effective way to stop your building becoming too hot.

## **UV Protection Film**

Can protect stock, equipment and furniture from the harmful effects of UV rays.

## **Safety & Security Film**

Can be used with a range of thickness and performance level to meet your requirements.

## **Anti-Glare Film**

Can be used without sacrificing natural light.

## **Privacy Film**

Can be used with Logo's on combining safety and security film.

## **Bomb Blast Protection Film**

In the event of an explosion, the film will hold the glass together to prevent shards of glass being propelled through the air. Film comes in various thicknesses.





# ❖ Steel Security Doors & Roller Shutters

In some situations greater security precautions are needed. For example security huts, rear of factory or building entrances with roller shutters over existing doors and actual steel doors as shown below.



## ❖ Safety Inspections

With ever changing legislation it is difficult to know if your work place complies with today's Health & Safety Standards. For example:-

1. Do your low glaze areas have the correct fenestration strips to avoid people walking into them?
2. Has your general glazing got the correct glass in?
3. Do your opening windows above ground floor level have the correct window restrictors on to avoid persons falling out?

There are just a few of the things which make a building a safe environment to work in.

Window Maintenance Services can carry out a full assessment of your work place using state of the art lasers to ascertain the type of glass installed in your building, along with looking at other aspects of Health and Safety. We can then give you a report and recommendation of how to rectify any short falls you may have regarding the safety of your glazing.

# ❖ Commercial Window Cleaning

We also carry out Commercial Window Cleaning to high-rise buildings, lift shafts, building masonry and windows to name a few. This is all done via cradles, abseiling, cherry pickers in all types of situations.

Please get in touch if you require this type of service on:

**Freephone: 0800 026 8308**

Telephone: 01992 561 079

E: [admin@windowmaintenance.co.uk](mailto:admin@windowmaintenance.co.uk)





# Contacting Us



## **Window Maintenance Services Ltd**

Unit 3 Coopersale Hall Farm  
Flux's Lane,  
Epping,  
Essex, CM16 7PE

**Freephone: 0800 026 8308**

Telephone: 01992 561 079

Fax: 01992 573 598

E-mail: [admin@windowmaintenance.co.uk](mailto:admin@windowmaintenance.co.uk)

[www.windowmaintenance.co.uk](http://www.windowmaintenance.co.uk)

Company No. 03723110

# Directors



**Chris Reynolds**  
**Director**

Mobile: 07802 793 163  
[chris@windowmaintenance.co.uk](mailto:chris@windowmaintenance.co.uk)



**Hunter Westgarth**  
**Director**

Mobile: 07976 707 488  
[hunter@windowmaintenance.co.uk](mailto:hunter@windowmaintenance.co.uk)



# **ContractorPlus**

## ***Certificate of Accreditation***

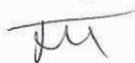
*This is to certify that*

### **Window Maintenance Services Ltd**

(excluding any subsidiary or groups associated with the above division or company)

*Has achieved ContractorPlus certification in recognition of reaching health and safety standards set out by ContractorPlus as stated overleaf*

Signed



Mark Churchman - Health and Safety Consultant  
Safety Management & Monitoring Services Limited

***Dated 12 October 2015***

*This Certificate (No.14479) will expire on **11 October 2016***





This document certifies that the environmental management systems of  
**WINDOW MAINTENANCE SERVICES LIMITED**  
Unit 3 Coopersale Hall Farm, Flux's Lane, Epping, Essex CM16 7PE  
have been assessed and approved by QMS International plc to the  
following environmental management systems, standards and guidelines:-  
ISO 14001 : 2004

The approved environmental management systems apply to the following:-  
THE INSTALLATION, COMMISSIONING AND REPAIR OF DOUBLE GLAZED PRODUCTS

Original Approval: 18 March 2015

Current Certificate: 18 March 2015

Certificate Expiry: 17 March 2025

Certificate Number: 14123162



This Certificate remains valid while the holder maintains their management system in accordance with the published ISO standard. To check the validity and status of this certificate please visit [www.IRQAO.com](http://www.IRQAO.com) or email [status@qmsplc.com](mailto:status@qmsplc.com)

On behalf of QMS International plc

*This Certificate is the property of QMS International plc and must be returned in the event of cancellation.*

QMS International plc | Muspole Court | Muspole Street | Norwich | NR3 1DJ | United Kingdom

Tel: 0800 0268308 | Email: [admin@windowmaintenance.co.uk](mailto:admin@windowmaintenance.co.uk) | [www.windowmaintenance.co.uk](http://www.windowmaintenance.co.uk)





## ISO 9001 REGISTERED

This document certifies that the quality management systems of

### **WINDOW MAINTENANCE SERVICES LIMITED**

Unit 3 Coopersale Hall Farm, Flux's Lane, Epping, Essex CM16 7PE

have been assessed and approved by QMS International Ltd to the following quality management systems, standards and guidelines:-

**ISO 9001 : 2008**

The approved quality management systems apply to the following:-  
**THE INSTALLATION, COMMISSIONING AND REPAIR OF DOUBLE GLAZED PRODUCTS.**

Original Approval: 22 October 1998

Current Certificate: 24 November 2015

Certificate Expiry: 21 October 2018

Certificate Number: 14130950



This Certificate remains valid while the holder maintains their management system in accordance with the published standard. To check the validity and status of this certificate please email [certificates@qmsuk.com](mailto:certificates@qmsuk.com)

This Certificate is the property of QMS International Ltd and must be returned in the event of cancellation

  
On behalf of QMS International Ltd ✓

QMS International Ltd • Muspole Court • Muspole Street • Norwich NR3 1DJ • T: 01603 630 345  
[www.qmsuk.com](http://www.qmsuk.com) • Registered in England No. 9512735







**WINDOW MAINTENANCE  
SERVICES LTD**

[www.windowmaintenance.co.uk](http://www.windowmaintenance.co.uk)